

Croatian Annual Electronic Communications Market Data Report 2010/2009

The report is based on data regularly collected from all operators in the Croatian electronic communications market. In certain cases HAKOM cannot observe irregularities in reports/data until several consequent periods are compared. As a result, HAKOM emphasises that minor discrepancies from actual data are possible.

HAKOM does not assume the responsibility for the quality of data reports delivered by the operators

Fixed network	2010	2009	annual change 2010/2009
Number of main telephone lines (number of ISDN channels were included)	1.865.729	1.859.188	0,35%
Fixed network penetration rate	42,07%	41,92%	0,35%
Number of subscribers – alternative operators	587.522	500.331	17,43%
CPS subscribers	236.673	240.423	-1,56%
Fixed ported numbers	463.739	359.137	29,13%
Number of unbundled local loops	132.821	123.054	7,94%
Number of co-locations	510	478	6,69%
Fixed broadband subscriptions (lines)	803.823	684.960	17,35%
Calls within mobile networks (minutes)	4.407.742.756	4.492.450.807	-1,89%
Calls from fixed to mobile networks (minutes)	429.273.875	486.004.453	-11,67%
International incoming minutes	505.320.644	799.285.818	-36,78%
International outgoing minutes	262.067.634	297.897.387	-12,03%

Mobile network	31.12.2010. godine	31.12.2009. godine	% promjene 2010./2009.
Total number of Mobile Subscribers	6.362.106	6.035.067	5,42%
Mobile penetration	143,45%	136,08%	5,42%
Number of Broadband Subscribers (UMTS,HSDPA)	328.389	252.238	30,19%
Calls within fixed networks (minutes)	5.605.828.106	5.612.351.166	-0,12%
Calls from mobile to fixed networks (minutes)	247.463.379	265.010.362	-6,62%
International incoming minutes	94.278.701	189.181.477	-50,16%
International outgoing minutes	84.064.867	103.254.941	-18,59%
Roaming traffic – foreign subscribers	192.082.399	143.669.071	33,70%
International roaming traffic-own subscribers	38.256.374	43.352.895	-11,76%
Total SMS sent	3.072.101.279	3.490.051.378	-11,98%
Total MMS sent	23.169.144	23.954.062	-3,28%
Mobile ported numbers	194.892	110.209	76,84%

Internet	31.12.2010. godine	31.12.2009. godine	% promjene 2010./2009.
Number of Internet users	2.675.249	2.495.455	7,20%
Cable television			
Number of Cable TV Subscribers	151.315	141.500	6,94%